

Terms & Conditions of Sale

1. Acceptance

The Contract shall consist of your order and our acceptance thereof and shall be in accordance with our quotation.

These terms shall not be varied; nor shall any other terms and/or conditions apply to the contract unless agreed to in writing by us.

Our quotation is provided on the basis that we can provide you your Website / Services.

If you have any doubts, please contact us. Our offer is made, subject to Freecom Internet Services Ltd approving feasibility.

2. Build times

Build times quoted are from final approval from you (customer) and settlement of all details enabling your website build to proceed.

We shall not be liable for any delays due to lack of Information, content and images or matters beyond our control, this means payments cannot be withheld by the customer as long as we have completed the website build with the information given to us.

Any services / features offered free are subject to availability and maybe withdrawn at any point.

We will not write content for your website; this is the sole responsibility of the website owner / customer.

We will not source your images for you unless instructed to before you are quoted for your new build.

3. Guarantee

The company guarantees that it will rectify any technical issues arising out of server failure or technical faults.

From the date of your website / services going live. We exclude repairs, replacements or adjustments or other work necessitated as a result of wilful or accidental damage, misuse, neglect or any other cause beyond our control.

4. Retention of Title

All Website designs and images created will remain the intellectual property of Freecom Internet Services Ltd until the contract value has been paid to us in full.

5. Exclusion of Liabilities

Under no circumstances shall Freecom Internet Services Ltd be held liable if you do not maintain your website and plug ins.

6. Restriction of Subsequent Servicing

The Company will be responsible for regular maintenance of your website after the guarantee period only if you have first signed a Maintenance agreement.

We reserve the right to withdraw service in the event of non-payment of outstanding invoices.

7. Value Added Tax

The prices quoted are subject to increase by the amount of any Government tax including Value Added Tax where chargeable.

8. General

Should additional unforeseen works be discovered at final build or upon going live, we reserve the right to pass any additional costs on to the customer.

Nothing in the agreement will detract from your statutory rights.

9. Cancellation Policy

In the event of cancellation of your order prior to the website "going live", for time taken that is costs incurred.

We reserve the right to recover our full costs from the client, their agent. The amount will depend on the stage at which the production of the website has reached. There is a minimum charge of 50% to cover administration and set up of service costs incurred by ourselves and our associated suppliers.

Should cancellation be made once your website / services "go live" the full order value will be made.